

WallBeds Australia Purchase Conditions of Sale

Freight Policy – Flat Pack

****Delivery is included to the premises – it is not unpacked into the home or include set up or assembly of the item(s) or removal of the packaging material.****

We use the company Mainfreight. On dispatch from our factory, we will email a freight tracking number to you.

You will receive an SMS from Mainfreight when your order is at the depot and when your order is on for delivery.

Standard Delivery Instructions:

Please contact the customer regarding delivery – no authorised holds / re-delivery/redirection.

In some cases where the driveway has limited access or is too steep, or you live in a unit complex, the driver may need to place the order kerbside / on nature strip/customer car park.

The WallBed arrives in a 2-meter x 1-meter skid (timber crate), which weighs approx. 200kg – (Mainfreight will use a tail lift to take off the truck)

The freight company does not hand unload for you.

Once the crate is delivered and the lid has been removed, this can be done using either a Phillips Screwdriver or a Phillips Bit attached to a drill. It is highly recommended that two people unload the WallBed Panels and Hardware into the home. **The heaviest piece is around 20kg.**

If you have any questions, don't hesitate to contact WallBeds Australia to discuss.

Example of a WallBed Crate



Freight Policy – Mechanism / Mattress

We use the freight company Aramex / Allied / Toll depending on your item.

Standard Delivery Instructions:

Place at the front door if not home at the time of delivery.

If there is another place on the property you would like the order placed if you are not home, please let us know before dispatch – once your tracking number has been sent, this cannot be updated.

You will receive an SMS when your order is on for delivery and can track your order online (Unfortunately, Aramex / Allied do not offer the service to call).

Items to check for Wall Bed location in the room:

Power Points - These will need either be removed or a space can be cut into the Lower Back Panel of the WallBed **(the client is responsible for these items)**. It is impossible to attach the WallBed cabinet correctly to the wall over the front of a PowerPoint.

Ceiling fans – Ensure sufficient distance from the wall bed door panel to the ceiling fan.

High skirting boards - Our standard skirting cut-outs are 125mm high for the Alpha Bed and 110mm high for the NeXT Bed.

Charges apply for any amendments to our standard skirting cut-outs.

If you have any concerns, don't hesitate to get in touch with us.

Mattress information for the Wall Bed (we also sell mattresses if you need one)

The Alpha Bed - Maximum of 30cm pocket innerspring mattress.

The NeXt Bed - Due to the adjustable wall mount bracket, the NeXt Bed can accommodate a mattress size ranging from 20cm to 27cm.

The wall bed at its smallest protrusion can fold into room 2184 'folded down into the room' - this will allow for a 20cm mattress.

If you have plenty of room, you can go out to 2286 into the room, allowing a 27 cm mattress.

Latex (too heavy) and Futon (not ridged) styles are not recommended for either type of wall bed.

Carpet/Flooring:

Should you require changing the flooring once your wall bed has been installed – the wall bed will need to be disassembled – don't hesitate to contact WallBeds Australia to discuss this.